



QUALITY, ENVIRONMENT, HEALTH & SAFETY POLICY

MANITOU
GROUP

OUR MISSION

"World reference in the handling, aerial work platform and earth moving sectors, Manitou Group's mission is to improve working conditions, safety and performance around the world, while protecting people and their environment."

MANITOU
GROUP / SET THE WORLD
IN MOTION



To serve this mission, we rely on our integrated quality, environment, health and safety management system, for which we nurture strong ambitions.

A STRONG AMBITION: **HEALTH & SAFETY**



1

Our first priority is to ensure **the safety of all our employees**. We must provide them with safe and healthy working conditions, in terms of workstation design and protective equipment, but also in terms of rules and instructions adapted to the risks, which we must enforce.

2

We must develop **a safety culture shared by all Manitou Group employees**. Through our integration and training processes, our team animation routines, regular communication on safety risks and results, and finally, by constantly listening to and actively involving our employees in the actions we implement.

A STRONG AMBITION: QUALITY OF PRODUCTS & SERVICES

1

Being close to our customers, listening to them and constantly striving for their satisfaction, which has long been Manitou Group's DNA, remains our priority.

2

Our commitment applies to the **machines** we produce, their **accessories, spare parts and all associated services**.

3

We provide our customers with **innovative, high-performance and reliable solutions**, tailored to their specific needs, by continuously perfecting our standards in all business lines and sectors.



A STRONG AMBITION: ENVIRONMENTAL IMPACT

1

We reduce the environmental impact of **our production processes** by controlling and continuously improving their resource and energy requirements, as well as reducing waste and air emissions.

2

We reduce our environmental impact by working with all our suppliers and partners to optimize **logistics and transport flows**.

3

As a manufacturer, we reduce our environmental impact by constantly innovating to bring to market **products that are ever more respectful of the environment** throughout their entire life cycle.



OUR COMMITMENT

Our world is changing rapidly.

As a leader, **we must act as an agent of change** and engage all our partners in this trajectory.

I am personally committed, along with the entire Executive Committee, to implementing this **quality, environment, health & safety policy**.

I also ask for the **active commitment** of each and every one of the group's employees to the respect and continuous improvement of our **quality, environment, health & safety management system**. It ensures that we meet the needs and requirements of everyone: employees, customers, suppliers, shareholders, legislators...

For the performance and success of Manitou Group!

Michel DENIS
President & CEO



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